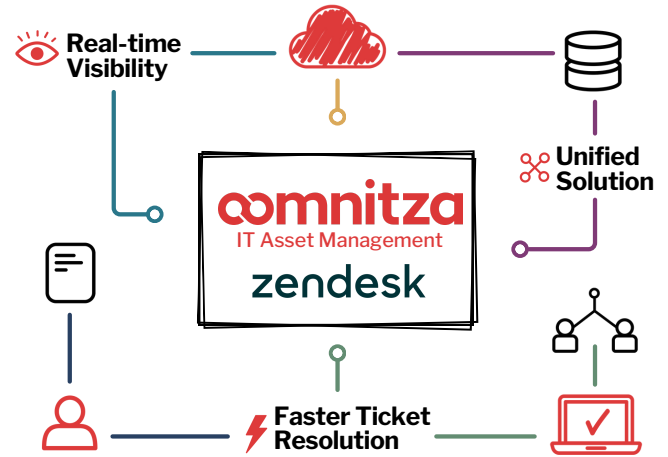# Oomnitza Enterprise
for Zendesk

oomnitza

Oomnitza Enterprise for Zendesk is a modern IT asset management (ITAM) solution that optimizes your technology investments and turns technology into a competitive edge.

Oomnitza provides visibility and control over hardware, software, SaaS, data center and cloud assets, automating lifecycle management and ensuring compliance.

Real-time Visibility · Unified Solution · Faster Ticket Resolution · oomnitza IT Asset Management · zendesk

The Challenge

Most employee service tickets stem from IT issues like hardware failures, software glitches, and access problems. Without full visibility into IT assets, service teams face inefficiencies, rising support costs, and increased security risks, making it harder to resolve issues quickly and maintain compliance.

Inaccurate Asset Data:
Blind spots across IT assets (physical and digital) prevent full automation, decrease efficiency, increase risk exposure, and leave issues undetected.

Inefficient Onboarding & Offboarding:
Delays in technology device delivery and recovery disrupt productivity, increase lost equipment, heighten security risks, and drive up operational costs.

Compliance Risk:
Incomplete asset records make it difficult to meet regulatory standards, increasing audit risk and potential penalties.

Limited Visibility:
Gaps in visibility across IT assets hinder efficiency, increase risk exposure, and allow issues to go undetected.

The Solution

Oomnitza Enterprise for Zendesk enhances IT asset management, providing full visibility into hardware, software, and user access. This enables faster issue resolution, reduced inefficiencies, lower support costs, improved productivity, and stronger security compliance.

IT Asset Visibility with 98%+ Data Accuracy:
Eliminate blind spots, power AI, automate workflows, boost efficiency, and reduce security, compliance, and financial risks with unmatched IT asset visibility.

Streamlined Onboarding & Offboarding:
Ensure employees have the right technology from day one and recover assets when they leave, preventing loss, reducing security risks, and reducing costs.
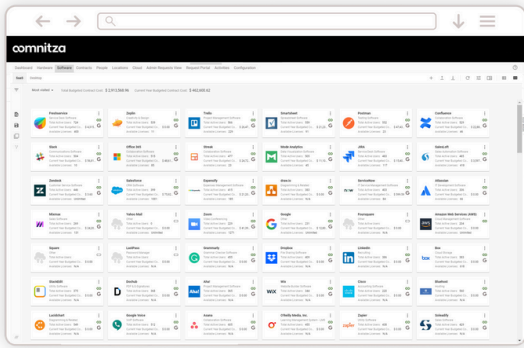
Compliance and Coverage Gap Analysis:
Maintain a complete, auditable inventory to meet regulatory and security requirements. Be audit-ready at all times.

Complete Asset Management:
Gain full control over both physical and digital assets to ensure data accuracy and maintain a reliable system of record.

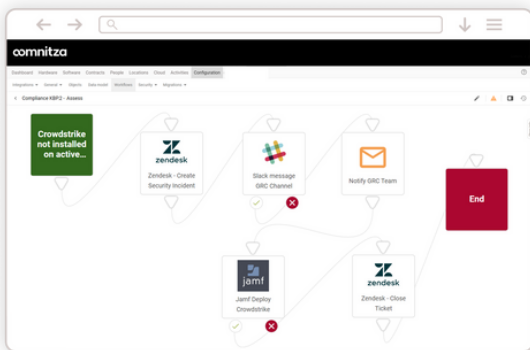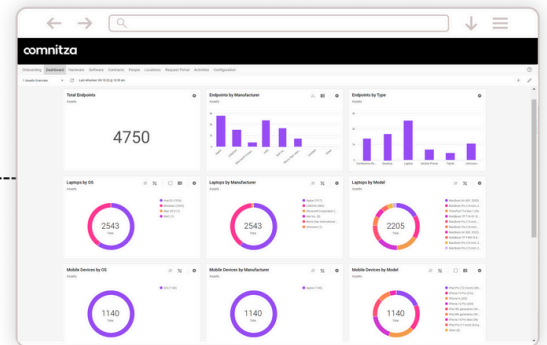# Comprehensive ITAM Deployment for Enterprise in Weeks

Connect to your entire ecosystem in no time.

Integrate with 1500+ pre-built connectors. Easily enter system credentials for your asset, user, security, and other systems.

Configure your unique scenerios.

Start with best practices and quickly configure your uniqueness. Oomnitza's low-code/no-code platform makes it easy to tailor your exact needs. And when your business changes or after M&A, simply self-service to adjust to your new requirements.

Automate with confidence.

Oomnitza delivers 98%+ data accuracy, enabling worry-free automation across purchasing, onboarding, offboarding, and asset lifecycle management—while keeping your third-party systems in sync.

Ready to transform Employee Service?

Take the Oomnitza Enterprise virtual product tour

Install Oomnitza from the Zendesk marketplace

oomnitza + zendesk

Learn more at **oomnitza.com**